

## Privacy Policy

Junk Be Out ("we," "us," "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services. By using our website and services, you consent to the data practices described in this policy.

### 1. Information We Collect

**1.1. Personal Information:** We may collect personal information that you voluntarily provide to us when you book our services or contact us. This information may include your name, email address, phone number, billing address, and payment details. **1.2. Usage Data:** We automatically collect certain information about your device and how you interact with our website. This information may include your IP address, browser type, operating system, access times, and the pages you viewed. **1.3. Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to track the activity on our website and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

### 2. How We Use Your Information

**2.1. To Provide and Manage Our Services:** We use your personal information to schedule and provide junk removal services, process payments, and communicate with you about your appointments. **2.2. To Improve Our Services:** We analyze usage data to understand how our website and services are being used and to enhance user experience. **2.3. Marketing and Promotions:** With your consent, we may send you promotional emails and newsletters about our services. You can opt out of these communications at any time. **2.4. Compliance and Legal Obligations:** We may use your information to comply with applicable laws, regulations, and legal processes.

### 3. How We Share Your Information

**3.1. Service Providers:** We may share your personal information with third-party service providers who perform services on our behalf, such as payment processing, data analysis, and customer support. **3.2. Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities. **3.3. Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the new owners.

### 4. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, disclosure, and destruction. However, no data transmission over the internet or electronic storage method is 100% secure, and we cannot guarantee absolute security.

### 5. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal information:

- **Access:** You have the right to request access to the personal information we hold about you.
- **Rectification:** You have the right to request that we correct any inaccurate or incomplete information.
- **Erasure:** You have the right to request that we delete your personal information under certain conditions.
- **Restriction:** You have the right to request that we restrict the processing of your personal information under certain conditions.
- **Objection:** You have the right to object to our processing of your personal information under certain conditions.
- **Data Portability:** You have the right to request that we transfer your personal information to another organization or directly to you under certain conditions.

If you wish to exercise any of these rights, please contact us at the contact details provided below.

## **6. Third-Party Links**

Our website may contain links to third-party websites. This Privacy Policy does not apply to those websites, and we are not responsible for their content or privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

## **7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. Any updates will be posted on this page with the updated date. Your continued use of our website and services after any changes indicates your acceptance of the updated Privacy Policy.

## **8. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

### **Junk Be Out**

**Phone:** +17084778844

**Address:** 1440 West Taylor street, Chicago – Illinois

By using our services, you acknowledge that you have read, understood, and agree to be bound by this Privacy Policy.