

Pricing Policy

Junk Be Out ("we," "us," "our") is committed to providing transparent and fair pricing for our junk removal services. This Pricing Policy outlines how our pricing is determined, the factors that influence costs, and our billing practices. By using our services, you agree to the terms outlined in this policy.

1. Service Pricing

1.1. **Standard Rates:** Our pricing is based on the type and volume of junk to be removed, the location of the service, and the complexity of the job. We provide standard rates for common services, such as residential junk removal, commercial cleanouts, and construction debris removal. 1.2. **Custom Quotes:** For services that do not fit into our standard categories, we offer custom quotes based on an assessment of the specific needs and scope of the project.

2. Factors Influencing Pricing

2.1. **Volume and Weight:** The volume and weight of the items to be removed are primary factors in determining the cost. Larger and heavier loads require more resources and time to handle. 2.2. **Type of Items:** Certain items, such as hazardous materials, electronics, and large furniture, may incur additional fees due to special handling and disposal requirements. 2.3. **Location:** The distance to the service location and any accessibility issues (e.g., stairs, narrow pathways) can influence the price. Services outside our standard operating area may incur additional travel charges. 2.4. **Duration of Service:** The estimated time required to complete the job affects the pricing. Jobs requiring extended labor or multiple visits may have higher costs.

3. Payment Terms

3.1. **Deposit:** For large projects or custom services, we may require a deposit to secure the booking. The deposit amount will be communicated during the quote process. 3.2. **Payment Methods:** We accept various forms of payment, including credit cards, debit cards, and other electronic payment methods. Payment is due upon completion of the service unless otherwise agreed upon. 3.3. **Invoices:** Upon completion of the service, we will provide an invoice detailing the services performed and the total cost. Invoices are payable upon receipt unless other payment terms have been arranged.

4. Cancellations and Refunds

4.1. **Cancellation Policy:** You may cancel or reschedule your service appointment by contacting us at least 24 hours in advance. Cancellations made less than 24 hours before the scheduled service may incur a cancellation fee. 4.2. **Refund Policy:** Refunds for deposits or prepayments are handled on a case-by-case basis. If we are unable to complete the service due to unforeseen circumstances, we will work with you to reschedule or provide a refund as appropriate.

5. Discounts and Special Offers

5.1. **Promotions:** We may offer promotions or discounts from time to time. These will be communicated through our website, social media channels, or direct marketing efforts.

Promotional offers are subject to specific terms and conditions. 5.2. **Loyalty Discounts:** Returning customers may be eligible for loyalty discounts or special rates. Contact us for more information on our loyalty programs.

6. Dispute Resolution

6.1. **Billing Disputes:** If you have any questions or concerns about your invoice or charges, please contact us immediately. We will work with you to resolve any discrepancies or issues.

6.2. **Arbitration:** In the event of a dispute that cannot be resolved through direct communication, both parties agree to submit to binding arbitration in accordance with the rules of the American Arbitration Association.

7. Changes to Pricing Policy

We reserve the right to modify this Pricing Policy at any time. Any changes will be posted on our website, and the date of the last update will be indicated. Your continued use of our services after any changes to the Pricing Policy constitutes your acceptance of the new terms.

8. Contact Us

If you have any questions or concerns about this Pricing Policy, please contact us at:

Junk Be Out

Phone: +17084778844

Address: 1440 West Taylor street, Chicago – Illinois

By using our services, you acknowledge that you have read, understood, and agree to be bound by this Pricing Policy.